

**AMENDMENTS TO THE DRAWINGS**

The attached sheet(s) of drawings (sheets 1-16) are in response to the request in the Notice of Allowance for formal drawings and replaces the original drawings, sheets 1-14, inclusive. Figures 6 and 8, Table 1, and Appendices A, B D, E, F, and G have been formalized, but do not include any other corrections. Figures 1, 2, 3, 4, 5, 7, and Appendix C, include changes to address informalities, and to conform to the specification as originally filed. No new matter has been added to any of the replacement drawings. In particular, the changes are as follows:

Figure 1 changes the formatting of the headings for box 14 and box 26 to conform with the formatting of box 10, and to the specification as originally filed. The words “Service Provider” were moved to the bottom of box 14, and the word “Customer” was moved to the bottom of box 26. See specification page 6, lines 22-23.

Figure 2 changes the wording in the title for this figure to be consistent with the wording in Figure 1, block 10.

Figure 3 adds the word “Code” after “Zip” in the heading line of the second row to conform with the specification as originally filed. See specification page 9, line 16.

Figure 4 changes the word “Call” to “Data” in the figure title to be consistent with the wording in figure 1, block 14. The text for block 66 was changed to “raw files” from “Good Raw File” to conform to the specifications as originally filed. See specification page 10, line 1.

Figure 5 adds the word “File” to the end of the text in block 112 to conform to the specification as originally filed. See specification page 15, line 12. The text for block 114 was changed to “Marketing Message File” from “Cust message File” to conform to the specification as originally filed. See specification page 15, line 12.

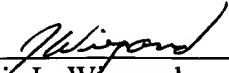
Appendix C removes the numbering for block 168, which is not referred to in the specifications.

**REMARKS**

Based on the foregoing, Applicants respectfully request the entry of this amendment under 37 CFR 1.312(a) as they add no new matter, and do not affect the patentability of the claims.

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Respectfully submitted,

By   
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Attachments